



Sea Sports Swim

Policies



Initials
Required

A.	Billing: Occurs on the first week of every month. If you wish to change or discontinue your lessons, please give us written notice 15 days prior to the first day of the month.	
B.	Refunds: Tuition is non-refundable after lessons have begun. Tuition fees are refundable minus a 20% processing charge prior to the first day of class.	
C.	Monthly Tuition: is based on the number of classes in a calendar month. Rates will vary depending on how many days are offered in any given month. Sea Sports does not charge for Holidays that we are closed. After the first initial lesson you will be put on our recurring billing list and will continue to be automatically billed until we receive a written notice of cancellation. All automatic debits will be charged at the beginning of every month for the current month. If you need to withdraw your child for an extended period of time due to illness or travel, please call the office for guidelines.	
D.	Make-ups: All make ups are subject to class availability and must be completed within the current month. We are unable to offer credits or refunds for missed classes. Your monthly payment reserves a scheduled time for your child's class. Please understand our instructors are there to teach your children even if your child does not show up. While Sea Sports Swim will do everything possible to find the perfect fit for you, it is your responsibility to schedule your lesson in a time that fits your child's schedule. We would be delighted to change classes for you at the beginning of the next session, if needed.	
E.	Instructor Assignments: We realize that some of our students and parents have become fond of certain instructors, as we have - we love our instructors! However, <u>we cannot guarantee a specific instructor</u> and we reserve the right to change instructors if other considerations require it.	
F.	20 Minute Rule: If you have paid for a group class and for whatever reason your child is the only student in that class, then he/she will receive a 20-minute private lesson. In addition, we also reserve the right to move your child into another group class if scheduling issues require.	
G.	Bodily Fluids: When there are Bodily Fluids deposited in the water by students (i.e.: vomit, urine or fecal matter), we are forced to close the pool and excessively clean the area. Therefore, the customer whose child was responsible for the incident is held accountable for the costs to restore the pool facilities to a sanitary condition. <u>There are no exceptions.</u> The responsible party's account will be charged \$50.00 on the day of the incident.	
H.	Required Equipment: To ensure water cleanliness and lesson effectiveness, Sea Sports Swim requires all swimmers to wear proper swim attire as well as goggles and a swim cap. Goggles and swim caps are available for purchase on location.	

I have read, understand, and accept the Sea Sports Swim policies as outlined above.

Name: _____ Signature: _____ Date: _____